

Cody Washington

Motivated engineering student with strong work experience in customer service, fast-paced environments, and collaborative problem solving. Seeking a position where I can contribute excellent attention to detail, team coordination, and communication skills while continuing to build real-world experience.

Experience

Service Desk Analyst • **OIT Service Desk** August 2025 – Present

- Collaborated with cross-functional teams to support the development and maintenance of IT systems, ensuring alignment with university objectives.
- Assisted in the analysis and documentation of business processes, contributing to the optimization of workflows and systems.
- Conducted data collection and analysis to support decision-making processes, enhancing operational efficiency.
- Participated in the testing and implementation of software solutions, ensuring functionality and user satisfaction.
- Provided technical support and training to end-users, facilitating effective use of IT resources and tools.

Associate • **Walmart** May 2025 – August 2025

- Provide friendly, efficient customer service by assisting shoppers with product selection, locating items, and answering questions to enhance the shopping experience.
- Operate cash registers accurately and handle transactions including cash, credit, and returns with attention to detail.
- Maintain cleanliness, organization, and stock levels on the sales floor, ensuring products are properly displayed and shelves are fully stocked.
- Collaborate with team members to manage busy periods, support store operations, and uphold Walmart's standards for safety, quality, and customer satisfaction.
- Assist with unloading deliveries, organizing inventory, and performing basic merchandising tasks to keep the store running smoothly.

Associate • **Andy's Frozen Custard** May 2025 – August 2025

- Prepare and serve high-quality frozen custard products efficiently in a fast-paced, customer-focused environment.
- Maintain cleanliness and organization of the service area to ensure compliance with health and safety standards.
- Deliver friendly, accurate service while handling customer orders, modifications, and special requests with attention to detail.
- Collaborate with team members to manage busy periods effectively and uphold brand standards for product quality and speed.

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Skills

Programming Languages

Java, Python, HTML, CSS, JS

Tools & Platforms

Git, GitHub, Gradle

Tools & Platforms

Projects

Exo-arm: Assistive Robotic Exoskeleton

Developed a wearable robotic exo-arm* designed to reduce musculoskeletal strain for construction workers by supporting upper body movements during repetitive or overhead tasks. The project focused on ergonomic design, user-driven testing, and mechanical assist using lightweight materials and actuator control.

Education

The University of Texas at Dallas • Fall 2025 – Present

Bachelor of Science in Computer Engineering
Certification of Semiconductor Technology
Certification of Cyber Defense

Interests

Photography, Guitar, Robotics, Fantasy & Sci-Fi
Novels, Light Novels, Anime, Manga, Manhwa, and
Manhua, Vinyl Collecting.